



VOCATIONAL REHABILITATION SERVICES

Year in Review July 1, 2019 – June 30, 2020

Massachusetts Rehabilitation Commission

3,042 citizens with disabilities have been successfully placed into competitive employment based on their choices, interests, needs and skills.

The earnings of these successfully placed employees in MA in the first year were **\$67.0 million**.

Estimated public benefits savings from people rehabilitated in MA were **\$22.8 million**.

Average Hourly Wage **\$15.45**

Average Work Hours Weekly **27.4**

*The returns to society based on increases in lifetime earnings range from \$14 to \$18 for each \$1 invested in the MRC Vocational Rehabilitation program.

*\$5 is returned to the government in the form of increased taxes and reduced public assistance payments for every \$1 invested in the MRC Vocational Rehabilitation program.

**Based on Commonwealth Corporation Study.*

Who Are Our Consumers?

Psychiatric Disabilities	44.3%
Learning Disabilities	24.8%
Orthopedic Disabilities	8.4%
Substance Abuse	6.6%
Deaf and Hard of Hearing	5.5%
Other Disabilities	4.6%
Developmental/Intellectual Disabilities	2.3%
Neurological Disabilities	2.2%
Traumatic Brain Injury	1.4%

Average Age 31.0

Male 55.1%

Female 44.9%

White 77.1%

Black/African American 17.8%

Hispanic/Latinx 13.9%

Asian/Pacific Islander 3.7%

Native American 1.2%

FACTS AT A GLANCE

The goal of our services is to promote dignity through employment and community living, one person at a time. We hope all citizens with disabilities in Massachusetts will have the opportunity to contribute as a productive member of their community and family as a result of services provided by the MRC.

Consumers actively receiving services	22,540
Consumers enrolled in training/education programs	13,174
Consumers with disabilities employed in competitive, integrated employment	3,042 (100%)
Consumers employed with medical insurance	99.4%
Consumers satisfied with services	78.0%

Vision and Mission:

The Massachusetts Rehabilitation Commission (MRC) promotes equality, empowerment and independence of individuals with disabilities. These goals are achieved through enhancing and encouraging personal choice and the right to succeed or fail in the pursuit of independence and employment in the community.

Who We Serve:

The MRC provides comprehensive services to people living with disabilities that maximize their quality of life and economic self-sufficiency in the community.

Vocational Rehabilitation (VR) Division:

The MRC Vocational Rehabilitation Program and the Massachusetts Commission for the Blind serve eligible individuals with disabilities who are available and able to attain employment as a result of vocational rehabilitation services.

The MRC Vocational Rehabilitation Program is the federal-state vocational rehabilitation program focused on assisting individuals with disabilities to obtain, maintain, and advance in employment. Some of the MRC-VR services provided include:

- Vocational counseling, guidance, and assistance in job placement;
- Training programs, including job-driven partnerships with employers, including college and vocational certificate programs, if appropriate, to attain competitive employment;
- Assistive technology and rehabilitation technology services;
- Job Coach services;
- Community based employment services;
- Interview preparation and direct job placement services;
- Pre-Employment Transition Services (Pre-ETS) for students with disabilities.

What MRC Consumers Have To Say:

- ❖ "I was and still am satisfied and very grateful for the help I received from Mass Rehabilitation and my counselor, having taking the time and did all the research needed to guide me towards my goal in life. I am forever grateful for my counselor's amazing ability, patience and professionalism during this process."
- ❖ "I am very thankful for the opportunity that MRC gave me, to be back on my feet, I couldn't do by myself. My counselor was on top of everything and He made sure I did get what I needed."
- ❖ "MRC has been extremely supportive towards me. The agency has provided assistance with college degree and employment advocacy when I was having difficulties with my employer. MRC is extremely devoted to their clients. I am very pleased with the assistance I have received from them."
- ❖ "MRC has been incredible and I wouldn't be where I am today without them. I went to community college and MRC was there every step of the way."
- ❖ "Through the MRC I obtained a certificate in Medical Assisting and a certificate of completion in an online Microsoft Computer course. Because of this training I was able to transition from a \$9.50 hour food service job to an administrative assistant position in a medical office and earn \$17.75 per hour."
- ❖ "I have recently found through the aid of MRC a position related to my medical background as a pharmacy technician at a local CVS which I find to be excellent."